## Memo

## To:

Board of Directors
**Confidential**
From:
Date:
Subject:
Karl Drew, General Manager
May 18, 2015
Wage and Benefits Survey Results

Attached are several sheets which attempts to comply the survey results we received. Some organizations sent full responses and some sent only partial results. In most of the areas surveyed, the District's wages and benefits are comparable to what appears to be common in the group that responded to the survey.

The final attached sheet is an attempt to generate a comparability score as to how the District's overall package compares to other districts and agencies. With an overall average score of -0.26 , with a score of 0 being in the middle of the group, the District scores just slightly below the middle of the group. Again this is an indicator of the District's overall wage and benefit package. Individual areas will vary and this does not place dollar value on any of the areas surveyed.

Crestline Village Water District
Benefit Survey
September 2014


Crestline Village Water District
Benefit Survey
September 2014

|  | CVWD | CLAWA | LACSD | RSWD | BBCCSD | CucamongaVWD |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Life, AD \& D, \& Long Term Disability: |  |  |  | SDRMA |  | AD\&D, Long Term Disability \& Short Term Disablity |
| Premiums Paid By: | Employer | Employer | Employer | Employer |  | Employer |
| Employee: | Twice annual salary to a maxium of \$100,000 | Twice annual salary to a maxium of \$150,000 | Twice annual salary to a maxium of \$350,000 | Twice annual salary to a maxium of \$175,000 |  | AD\&D $=\$ 4.90$ per employee monthly |
| 2 Persons: | N/A | $N / A$ | N/A | N/A | $\$ 15,000$ death benefit for active employees | LTD $=\$ 0.305$ per $\$ 100$ of covered monthly payroll |
| 3 \& More: | N/A | $N / A$ | N/A | N/A | Paid by District | STD $=\begin{gathered}\$ 0.050 \text { per } \$ 10 \text { of weekly } \\ \text { benefit }\end{gathered}$ |
| Directors: | N/A | $\$ \quad$ (decreases with age) $\quad 10,000.00$ | N/A | N/A |  |  |
| Paid Holidays: | 10 | 11.5 | 12 | 13 | 11 | 11 |
|  | New Years Day, Presidents Day, Memorial Day, 4th of July,Labor Day, Veteran's Day, Thanksgiving and day after, Christmas and Christmas Floating holiday | New Years Day, Presidents Day, Memorial Day, 4th of July,Labor Day, Veteran's Day, Thanksgiving and day after, Christmas and Christmas Floating holiday | New Years Day, Martin Luther Day, Presidents Day, Memorial Day,Independence Day, Labor Day, Veteran's Day, Thanksgiving and day after, Christmas and day after | New Years Day, Martin Luther King Day, Presidents Day, Memorial Day, 4th of July, Labor Day, Veteran's Day, Thanksgiving and day after, Christmas day, New Year's Eve Day, floating holiday | New Years Day, Presidents Day, Memorial Day, Independence Day, Labor Day, Veteran's Day, <br> Thanksgiving Day, Thanksgiving Friday, Christmas Eve and Christmas Day and 16 hours of Floating Holiday | Full Day Holidays: New Year's Day, Presidents Day, Memorial Day, July 4th, Labor Day, Veterans Day, Thanksgiving Day \& day after, Christmas Eve (if it falls Monday Thursday), and Christmas Day. Half Day Holidays - Good Friday, and New Years Eve (must be employee's scheduled work day) |
| Vacation Leave: |  |  | PTO: $1-4$ years $=10$ working days/year |  |  |  |
|  | $6-10$ years $=27$ days working days/year | $6-10$ years $=3$ weeks | 5-9 years = 15 days working days/year | $6-10$ years $=3$ work weeks | per biweekly pay period | Upto 5 weeks |
|  | $11+$ years $=32$ working days/year | 11-15 years - 4 weeks <br> 1 additional week for every 5 years | $10+\text { years }=20 \text { working }$ days/year | $\begin{gathered} 11-15 \text { years }=4 \text { work weeks } \\ \text { Longevity }=8 \text { additional hours for each } \\ \text { year from } 16-20 \end{gathered}$ | based on years of service <br> Upto 4+ weeks | Vacation accrual may accumulate to a maximum of 200 hours |
| Sick Leave: | PTO included in above. | 1 day per month | 12 Days | 8 hours per month | 5.54 hours per pay period 18 days per year | accrue 4 hours of sick leave per pay period |
| Administrative Leave: Annual Leave hours for Supervisors and Managers. | No | No | No | Comp time accrued for exempt staff $=$ 1.5 hours for each hour worked in excess of 8 hours/day | 40 hours per year for Exempt employees | $\text { GM - } 10 \text { days }$ $\text { C/O's - } 5 \text { days }$ <br> Executive Staff - 3 days Managers \& Supervisors - 2 days |
| Employee Assistance Program: | No | No | Yes, 3 Face-to-Face Counseling Sessions | Yes | yes | Yes |
| Alternative Work Schedule: | $\begin{aligned} & \text { Yes } \\ & \text { Employee has a choice of traditional } \\ & \text { work schedule or a } 9 / 80 \text { work } \\ & \text { schedule. } \end{aligned}$ | No | Employee has a choice of traditional work schedule or a $9 / 80$ work schedule. | No | $\begin{gathered} \text { yes } \\ 9 / 80 \text { s and } 4 / 10 \text { s } \end{gathered}$ | Yes <br> 9/80 work schedule <br> Executive Staff works 8 hour days Monday - Friday <br> Water Treatment Plant - rotating shifts |
| General Manager: <br> Under policy direction of the Board of Directors, is chief executive of the District; working through subordinate managers and supervisors, is responsible for all agency activities, including design, construction, finance, operations and maintenance. | Wage set by Board <br> Currently: <br> \$131,061 | Currently: \$186,444 | Wage set by Board <br> Currently: <br> \$155,000 | Wage set by Board <br> Currently: <br> \$155,304 | Wage set by Board <br> Currently: <br> \$150,010 | Wage set by Board of Directors <br> Currently: <br> \$251,304 |

Crestline Village Water District
September 2014


September 2014

|  | CVWD | CLAWA | LACSD | RSWD | BBCCSD | CucamongaVWD |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Office Manager: <br> Under administrative direction of the General Manager, is responsible for a variety of administrative service activities, which include finance, investments, data processing, customer service, meter reading and collections, insurance and risk management, personnel and employee relations and purchasing. | Pay Range $28-42$ $\$ 61,110$ $\$ 107,578$ Currently: $\$ 78,000$ | \$60,060 <br> \$131,940 <br> Currently: <br> \$131,940 | N/A | Administration Supervisor <br> \$60,998 <br> \$126,811 <br> Currently: <br> \$115,021 | Adminstrative Department Manager <br> \$69,930 <br> \$86,008 | Chief Financial Officer <br> \$130,296 <br> \$182,388 <br> Currently: <br> \$182,394 |
| Customer Service Representative: Under general supervision, provides customer service, is responsible for maintaining customer accounts, processing water billings, answering customer inquiries, processing payments and following up on delinquent accounts; may balance receipts and prepare bank deposits; other duties as required. | Pay Range $7-21$ $\$ 36,317$ $\$ 62,379$ Currently: $\$ 40,040$ $\$ 51,230$ | \$25,944 <br> \$64,500 <br> Average <br> \$45,222 | $\begin{gathered} \text { Grade 1000-1150 } \\ \$ 34,704 \\ \$ 52,584 \\ \text { Average } \\ \$ 43,644 \end{gathered}$ | Receptionist/Secretary (1-3) $\$ 31,176$ $\$ 53,584$ Average $\$ 42,380$ | Customer Service Representatives $\$ 37,565$ $\$ 52,666$ Average $\$ 45,115$ | Customer Service Representative $\$ 41,454$ $\$ 55,536$ Average $\$ 48,495$ |
| Field Supervisor: <br> Under general supervision of the General Manager, is responsible for planning, design construction and inspection of new wtr treatment equipment and wtr distribution facilities and appurtenances; coordinates and directs operations activities, including treatment equipment and distribution system maintenance; performs customer service work and other duties as required. | Pay Range $24-38$ $\$ 55,328$ $\$ 97,448$ Currently: $\$ 86,112$ | $\begin{gathered} \$ 76,872 \\ \$ 122,508 \end{gathered}$ | Grade 17B $\$ 67,596$ $\$ 89,820$ Currently: $\$ 67,596$ $\$ 89,820$ | Water Division Supervisor $\$ 60,998$ $\$ 126,811$ Currently: $\$ 104,327$ | Superintendents $\$ 72,384$ $\$ 99,403$ | Chief Operating Officer $\$ 130,296$ $\$ 182,388$ Currently: $\$ 182,394$ |
| Lead Person: <br> Under general supervision, is responsible for coordinating and directing operations activities, including treatment equipment and distribution system functions; performs customer service work and other duties as required. | Pay Range 21-25 <br> \$49,920 <br> \$69,056 <br> Currently: <br> \$69,056 | $\begin{gathered} \text { Average } \\ \$ 0 \end{gathered}$ | Grade 1600 $\$ 58,728$ $\$ 77,964$ Average $\$ 68,346$ | $\begin{gathered} \text { Average } \\ \$ 0 \end{gathered}$ | Foremen <br> \$53,747 <br> \$69,264 <br> Average <br> \$61,506 | \$62,184 <br> \$80,832 <br> Average <br> \$71,508 |
| Serviceman: <br> Under direct supervision, operates, maintains and installs water treatment equipment and water distribution facilities and appurtenances, maintains records of activities, performs varied unskilled or semi-skilled manual tasks in the field or shop; performs customer service work and other duties as required. | Pay Range 10-22 <br> \$39,146 <br> \$64,022 <br> Currently: <br> \$42,141 <br> \$62,380 | \$31,608 <br> \$91,104 <br> Average <br> \$61,356 | Grade 11A-1350 <br> \$36,852 <br> \$61,572 <br> Currently: <br> \$36,852 <br> \$61,572 | Water Operator 1-4 <br> \$44,187 <br> \$68,254 <br> Average <br> \$56,221 | Service Workers, Operators, Specialists $\$ 36,712$ $\$ 51,730$ Average $\$ 44,221$ | Water System Operator I \& II $\$ 45,300$ $\$ 68,988$ Average $\$ 57,144$ |
| On Call/Standby Pay: | Rotated between field personnel. $\$ 50.00$ per day for 7 day period Wednesday through Tuesday. Hours actually worked if called back, paid at time and one-half. Holiday Standby pays double hourly rate. Response required with 30 minutes. | Rotated between field personnel. 16 hours overtime at time and one-half for the week minimum. Holiday Standby pays double hourly rate. | Compensation for on-call will be $\$ 700$ per week and any partial week will be prorated at $\$ 100$ per day | 1.5 hours overtime or comp time hours accrued for each day employee is oncall plus hours actually worked. $30-\mathrm{min}$ response time required. Rotated between field personnel. | 16 hours of straight time for week of on-call after hours Duty | Rotate between qualified field staff -Stand-by schedule is Monday to Monday. $\$ 37.50$ per weekday $\$ 70.00$ per weekend day/District Holiday. Call back pay is 2 hour minimum - paid at time \& one-half. Response time is 30 minutes |

Crestline Village Water District
Benefit Survey
September 2014

|  | CVWD | CLAWA | LACSD | RSWD | BBCCSD | CucamongaVWD |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Incentive Pay: <br> T1 <br> T2 <br> D1 <br> D2 <br> D3 <br> Cross Connection Specialist/Backflow Tester | $\begin{aligned} & 2.50 \% \\ & 2.50 \% \\ & 2.50 \% \\ & 2.50 \% \\ & 2.50 \% \\ & 2.50 \% \end{aligned}$ | T1-T3/D-1-D3 $=\$ 0.75$ per hour <br> T4-T5/D4-D5 $=\$ 1.00$ per hour <br> Cross Connection Specialist/Backflow Tester $=\$ 0.75$ per hour |  | Certification incentive pay $=\$ 0.50$ per hour for each <br> certification over what is required up to a maximum of six <br> incentives for both required and optional certifications. <br> $\$ 1,040-\$ 6,240$ per year available for the following: <br> T2 or higher, D3 or higher, Cross connection, Collections <br> System Maint., welding cert., CWEA Lab Analysis, CWEA <br> Plant Maint, CWEA Mechanical Tech., CWEA Electrical/Inst. <br> 40-hour OSHA card, others as approved by GM. |  |  |
| 2014 COLA: | 1.50\% | 2.00\% | On 1/1/14 there will be an accorss the board COLA based on the Urban Wage Earners and Clerical Workers, of Los Angeles Anaheim Riverside (CPI-W") percent change year ending avaerage for October preceding the January 1 date, with a ceiting of $4 \%$ and a floor of $0 \%$. | CPI-W as of December 2013 = \$1.2\% |  | 2.00\% |
| Merit Raise - If not @ top of Salary Scale: | 5\% | See Attached | 5\% | 2.5\% for non-exempt $5 \%$ for exempt | No | 5\% |
| Social Security: | No | No | Yes | No | Yes | No |
| Retirement: <br> Formula Classic: <br> Employee Portion Classic: | CaIPERS $\text { 2.5\% @ } 55$ <br> 8\% Paid by District | CalPERS $\text { 2.7\% @ } 55$ <br> 8\% Paid by District | CalPERS $2.5 \%$ @ 55 2014 EEs $2 \%$ at 62 District Does Not pay anything | CaIPERS Classic Hired Prior to April 1, 2014 <br> 2.7\% @ $55,8 \%$ Paid by District (except for GM) working on transition of 8\% EPMC to employees <br> CaIPERS Classic hired after April 1, 2014 pay 8\% EPMC | CalPERS Classic - $2.7 \%$ @ 55 and Tier 1-2.5\% @ 55 $8 \%$ paid pre-tax by employee for both groups | CalPERS <br> Tier 1-2.5\% @ 55 (ee's hired prior to 1/11/2011) <br> Employee Portion - ee's pay 2\% eff 1/1/2015 <br> Tier 2-2\% @ 60 (effective 1/11/2011) <br> Employee Portion - ee's pay 2\% eff 1/1/2015 |
| Deferred Compensation: | Optional 457 Plan Contribution Paid by Employee | Optional 457 Plan Contribution Paid by Employee | Optional 457 Plan Prior 2014 2\% 2014 New Ees $=$ Contribution Paid by Employee | Nationwide 457 Contribution Paid by Employee | 3 optional 457 plans available all contributions paid by employee | 457(b) Plans Contribution Paid by Employee |
| Cell Phone: | No <br> Pager provided by District. | Cell Phone Allowance $\$ 30 /$ month for smartphones paid in December | Yes, Some Ees | On-call cell phone provided. | Yes Basic plan for employees / upgrades for Management | District cell phones are issued to <br> Executive Management, Mid <br> Managers, Supervisors, Leads |
| Telephone Allowance | \$40.65 paid monthly. | \$25 per month paid in December | \$55 paid Monthly | Supervisors $\$ 30 /$ month telecommunication allowance | no | N/A |
| Boot Allowance | \$150.00 paid annually. | No | \$150 | \$250/year uniform allowance \$100/year boot allowance | up to $\$ 165.00$ per year | \$150-twice a year |

Crestline Village Water District
September 2014

|  | CVWD | CLAWA | LACSD | RSWD | BBCCSD | CucamongaVWD |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Car Allowance | Vehicle provided to General Manager and Field Supervisor for full-time use. | Vehicle provided to General Manager Vehicle allowance to Assistant General Manager | Yes, Varies from Milage Expense for some positions to $\$ 600$ for GM | N/A | Vehicle provided for General Manager full time use. Vehicle provided others as needed for work |  |

## Crestline Village Water District

Comparitive Graphs



Crestline Village Water District
Comparitive Graphs


Field Supervisor


Crestline Village Water District
Comparitive Graphs



Crestline Village Water District
Benefits Scoring/Ranking
5/18/15

|  | CVWD | Rating |
| :---: | :---: | :---: |
| Number of Full-Time Employees: | 12 | -1 |
| Max Mo. Benefit for Medical, Dental \& Vision: | \$1,385.00 | 0 |
| Retiree Medical | Yes | 1 |
| Life, AD \& D, \& Long Term Disability: |  | -1 |
| Paid Holidays: | 10 | -2 |
| Vacation Leave: |  | -2 |
| Including Sick Leave |  |  |
| Administrative Leave: Annual Leave hours for | No | -2 |
| Supervisors and Managers. |  |  |
| Employee Assistance Program: | No | 0 |
| Alternative Work Schedule: | Yes | 0 |
| General Manager: | Wage set by Board | -2 |
| Office Manager: | Pay Range 28-42 | -1 |
| Customer Service Representative: | Pay Range 7-21 | 0 |
| Field Supervisor: | Pay Range 24-38 | 0 |
| Lead Person: | Pay Range 21-25 | 1 |
| Serviceman: | Pay Range 10-22 | 1 |
| On Call/Standby Pay: |  | -1 |
| Incentive Pay: |  | 0 |
| 2014 COLA: | 1.50\% | 0 |
| Merit Raise - If not @ top of Salary Scale: | 5\% | 0 |
| Social Security: | No | 0 |
| Retirement: | CalPERS |  |
| Formula Classic: | 2.5\% @ 55 | 0 |
| Employee Portion Classic: | 8\% Paid by District | 2 |
| Deferred Compensation: | Optional 457 Plan | 0 |
| Cell Phone: | No | -1 |
| Telephone Allowance | \$40.65 paid monthly. | 1 |
| Boot Allowance | \$150.00 paid annually. | 0 |
| Car Allowance | Vehicle provided to General Manager and Field Supervisor for full-time use. |  |
|  |  | 0 |
| Total |  | -7 |
| Ave |  | -0.26 |


| Scale |  |  |
| :--- | :--- | :--- |
|  | 2 | Highest |
|  | 1 | Above Middle but not highest |
|  | 0 | Middle |
|  | -1 | Below Middle but not lowest |
|  | -2 | Lowest |

